Pitt Chemistry Stockroom
Ethanol Return Policy

The Ethanol Return Policy and Procedure has been formalized by the PCS.

As of 2013 the Stockroom will no longer accept returns if they fall into the following categories:

1. Any opened Ethanol or Ethanol that is not in its original packaging or purchase unit of measure.
2. All delivered Ethanol requires the original packaging if returned over the road in a vehicle.
3. Any Ethanol with a manufacturer or supplier seal that has been broken.
4. Any Ethanol that is not in like new / re-sellable condition (will be evaluated upon return).
5. Any Expired Ethanol (Soon to be expired material will be evaluated upon return).
6. Any Ethanol purchased over 30 calendar days ago.

Any returns that require transportation will be charged a return delivery fee.
If the incorrect item was received (Not what was ordered), items were incorrectly ordered and/or any item that does not fall into one of the categories above may be returned. The return process begins by submitting a Return Request Form to the Stockroom to review. This can be done by going to the Pitt Chemistry Stockroom Information Page and selecting the Return Request Form. Please email your completed form to chemstok@pitt.edu. Someone from the stockroom will contact you thereafter regarding the status of your return. All returns will be inspected by Stockroom personnel upon physical return to the PCS. Please do not return your item prior to receiving email authorization or write on the outer box to assure returned product can be resold.

Still have questions regarding returning an item to the Stockroom? Try searching the Pitt Chemistry Stockroom Information page and searching the FAQ’s for your topic or if you have any questions or doubts as to the return ability of an item, please contact the Stockroom personnel for assistance:

Pitt Chemistry Stockroom

Phone: (412) 624-8551

Email: chemstok@pitt.edu