The checklist below will guide you through the Services Agreement process. For a version of the checklist with information pertaining to Federal grant purchases, click here. Contact PantherExpress Customer Service at 412-624-3578 or submit an online inquiry if you have questions.

1. Determine which office to approach and whether you need to complete a Services Agreement:
   - Review the Office of Sponsored Programs vs. Purchasing Services chart. If the requested services reflect a supplier relationship, then proceed with the Services Agreement process as explained below. If the requested services reflect a subrecipient relationship, then contact the Office of Sponsored Programs at 412-624-7400 or the Grant or Contract Officer assigned to your department.
   - Determine whether the Provider is an independent contractor or an employee. Do this by reviewing the worker classification instructions found here, and then by completing the 20-Factor Test (if applicable) as described in the instructions.
   - If the Provider is determined to be an employee - stop here - do not proceed with the Services Agreement process or forward the Services Agreement to the PantherExpress-Purchasing Services department. Instead, in most cases,* you must hire the individual though University of Pittsburgh Human Resources. *Contact your procurement specialist for assistance when contracting with Pitt students.
   - If you did not need to take the 20-Factor Test, or if the 20-Factor Test results indicate that the Service Provider is an independent contractor, then proceed with the Services Agreement process as described below.

2. Compile the following documentation, complete, and confirm that the Provider is available in the PantherExpress System:
   - Save the 20-Factor Test determination page, if applicable.
   - Obtain an IRS W-9, W-8, or applicable IRS document from the Provider.
   - Obtain a Certificate of Insurance that lists the University of Pittsburgh as the Certificate Holder and an additional insured.
   - Confirm that the Provider is available in the PantherExpress System. If not, complete a Supplier Verification form and W-9 or W-8 as appropriate.
   - Retain a copy of all above documents as specified in the Record Retention Policy.

3. Submit the Service Provider’s Invoice (after satisfactory services are provided):
   - Final Step: After satisfactory services are provided, submit the Provider’s invoice through the “create invoice” process in the PantherExpress System against the purchase order number that was created through the Services Agreement Specialty Form in the PantherExpress System.